

Dear Canadian Parents, Families, Friends and Gift-Givers,

Out of an abundance of caution, we have made the decision to temporarily close our 82 stores until further notice. This decision is based on prioritizing the well-being of our customers and team members. Our online stores at <u>toysrus.ca</u> and <u>babiesrus.ca</u> remain open to serve you. We will also continue to offer our curbside pick-up service at most locations (for a complete list of locations offering curbside pick-up, <u>click here</u>).

At Toys"R"Us and Babies"R"Us, we want to partner with you to help your kids achieve their potential, so they grow up to be good young adults. As we navigate the days and weeks ahead we will continue to deliver on this commitment to you our loyal customers. This decision will be reviewed on a daily basis after considering the recommendations of the Public Health Agency of Canada.

Stay safe, fellow Canadians.

Sincerely,

Vic Bertrand

